

# On-Course Server

## JOB DESCRIPTION

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**Position Title:** On-course Server

**Reports To:** Food & Beverage Manager and Supervisor

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### **Position Summary:**

Your dedication to providing a high level of customer service is part of your personality. You are able to multi-task and enjoy a fast-paced environment. As an On-Course server your outgoing and service minded personality will be a big reason for success as an on-course server. You have a positive attitude, enjoying working with people and have the ability to work efficiently outdoors.

### **Essential Job Functions:** \*including but not limited to\*

- Daily maintenance and cleaning of beverage cart and on-course huts
- Being available to serve guests in a timely manner
- Provide resolution to member or guest issues/complaints, as required
- Handle cash and charges for product sold to guest
- Process orders using POS software
- Prepare, cook and serve food, snack and beverage products efficiently and accurately
- Spot opportunities to increase revenues through up-selling
- Directly responsible for all inventory on beverage cart or in on-course huts
- Maintain a safe and clean environment – take out garbage/recyclables, sweep and mop floors, ensure all dishes, fridge and machines are clean, all surfaces are wiped and all equipment is turned off at shift end of shift
- Record accurate orders from members and guests, confirming all chit orders are correctly entered into the POS System, to ensure an error free and timely service

### **Job Qualifications:**

- Ability to work under pressure and independently
- Ability to work productively during slower periods utilizing self initiative to keep busy
- Smart Serve Certification
- Valid Drivers licence required
- A self starter and team player
- Available to work throughout the fall for a variety of shifts, including days, evenings, weekends and holidays
- Basic golf etiquette knowledge a definite asset
- Contribute to a positive work environment and demonstrate a positive attitude